# Innovens Pro

EN

# MCA 45 - 65 - 90 - 115

## User Guide

300024828-001-01

De Dietrich

# Contents

# 1 Introduction

## 1.1 Symbols used

In these instructions, various danger levels are employed to draw the user's attention to particular information. In so doing, we wish to safeguard the user's safety, obviate hazards and guarantee correct operation of the appliance.

**DANGER**

Risk of a dangerous situation causing serious physical injury.

**WARNING**

Risk of a dangerous situation causing slight physical injury.

**CAUTION**

Risk of material damage.

Signals important information.

Signals a referral to other instructions or other pages in the instructions.

## 1.2 Abbreviations

- **3CE**: Collective conduit for sealed boiler
- **DHW**: Domestic hot water
- **Hi**: Lower heating value LHV (Nett)
- **Hs**: Higher heating value HHV (Gross)
- **PPS**: Polypropylene hardly inflammable
- **PCU**: Primary Control Unit - PCB for managing burner operation
- **PSU**: Parameter Storage Unit - Parameter storage for PCBs PCU and SU
- **SCU**: Secondary Control Unit - control panel PCB
- **SU**: Safety Unit - Safety PCB
- **3WV**: 3-way valve

# 1.3 General

## 1.3.1. Manufacturer's liability

Our products are manufactured in compliance with the requirements of the various applicable European Directives. They are therefore delivered with CE marking and all relevant documentation.

In the interest of customers, we are continuously endeavouring to make improvements in product quality. All the specifications stated in this document are therefore subject to change without notice.

Our liability as the manufacturer may not be invoked in the following cases:

- Failure to abide by the instructions on using the appliance.
- Faulty or insufficient maintenance of the appliance.
- Failure to abide by the instructions on installing the appliance.

## 1.3.2. Installer's liability

The installer is responsible for the installation and inital start up of the appliance. The installer must respect the following instructions:

- Read and follow the instructions given in the manuals provided with the appliance.
- Carry out installation in compliance with the prevailing legislation and standards.
- Perform the initial start up and carry out any checks necessary.
- Explain the installation to the user.
- If a maintenance is necessary, warn the user of the obligation to check the appliance and maintain it in good working order.
- Give all the instruction manuals to the user.

## 1.3.3. User's liability

To guarantee optimum operation of the appliance, the user must respect the following instructions:

- Read and follow the instructions given in the manuals provided with the appliance.
- Call on qualified professionals to carry out installation and initial start up.
- Get your installer to explain your installation to you.
- Have the required checks and services done.
- Keep the instruction manuals in good condition close to the appliance.

This appliance is not intended to be used by persons (including children) whose physcial, sensory or mental capacity is impaired or persons with no experience or knowledge, unless they have the benefit, through the intermediary of a person responsible for their safety, of supervision or prior instructions regarding use of the appliance. Care should be taken to ensure that children do not play with the appliance.

## 1.4 Certifications

| | |
|---|---|
| CE identification no | **PIN 0063CL3333** |
| NOx classification | **5 (Standards EN)** |
| Type of connection | Chimney: $B_{23}$ (1), $B_{23P}$ (1), |
| | Flue gas outlet: $C_{13}$ , $C_{33}$ , $C_{43}$ , $C_{53}$ , $C_{63}$ , $C_{83}$ , $C_{93}$ |
| (1) IP20 | |

# 2 Safety instructions and recommendations

## 2.1 Safety instructions

**DANGER**

If you smell gas:

1. Do not use a naked flame, do not smoke, do not operate electrical contacts or switches ( doorbell, light, motor, lift, etc..).
2. Shut off the gas supply.
3. Open the windows.
4. Evacuate the premises.
5. Call your fitter.

**DANGER**

If you smell flue gases:

1. Switch the appliance off.
2. Open the windows.
3. Evacuate the premises.
4. Call your fitter.

**WARNING**

Depending on the settings of the appliance:

- The temperature of the flue gas conduits may exceed 60°C.
- The temperature of the radiators may reach 85°C.
- The temperature of the domestic hot water may reach 65°C.

**CAUTION**

Do not neglect to service the appliance:

- For completely safe and optimum operation, you must have your boiler regularly serviced by an approved installer.

## 2.2 Recommendations

**WARNING**

Only qualified professionals are authorised to work on the appliance and the installation.

- Regularly check the water pressure in the installation (minimum pressure 0,8 bar, recommended pressure between 1,5 and 2,0 bar).
- Keep the appliance accessible at all times.
- Never remove or cover labels and rating plates affixed to the appliance. Labels and rating plates must be legible throughout the entire lifetime of the appliance.
- The appliance should be on Summer or Antrifreeze mode rather than switched off to guarantee the following functions:
  - Anti blocking of pumps
  - Frost protection

# 3 Description

## 3.1 Operating principle

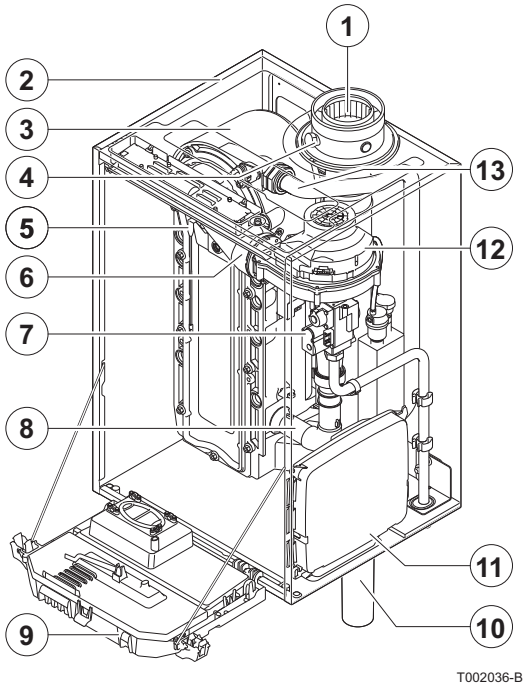
### 3.1.1. Gas/air setting

The casing fitted to the boiler is also used as an air box. Air is sucked in by the fan and gas injected into the venturi by the fan intake. The fan rotation speed is set according to the settings parameters, the thermal energy requirement and the temperatures measured by the temperature sensors. The gas and air are mixed in the venturi. The gas/air ratio ensures that the quantities of gas and air are adjusted to each other. This provides optimum combustion on the entire output range. The gas/air mixture is fed into the burner on top of the exchanger.

### 3.1.2. Combustion

The burner heats the heating water circulating in the heat exchanger. At a return temperature lower than around 55°C, the flue gases cool down to a temperature lower than the dew point, thus causing the condensation of the water vapour contained in the flue gases in the lower section of the heat exchanger. The heat released during this condensation process (the latent heat or condensing heat) is also transferred to the heating water. The cooled combustion gases are evacuated via the combustion gas outlet flue. The condensation water is evacuated via a siphon.

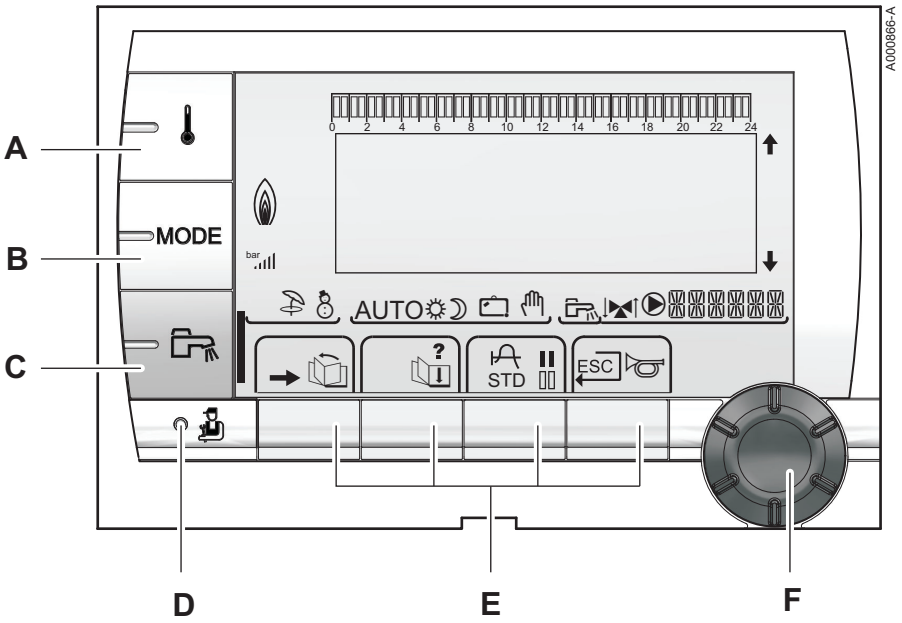
## 3.2 Main parts




| | |
|---|---|
| **1** | Flue gas discharge pipe / Air intake |
| **2** | Casing/air box |
| **3** | Heat exchanger (Central heating) |
| **4** | Outlet for measuring combustion gases |
| **5** | Ignition/ionization electrode |
| **6** | Mixer pipe |
| **7** | Combined venturi and gas valve unit |
| **8** | Air intake silencer |
| **9** | Instrument box |
| **10** | Siphon |
| **11** | Box for the control PCBs |
| **12** | Fan |
| **13** | Water flow pipe |

## 3.3 DIEMATIC iSystem control panel

### 3.3.1. Description of the keys




| | |
|---|---|
| **A** | Temperature setting key (heating, DHW, swimming pool) |
| **B** | Operating mode selection key |
| **C** | DHW override key |
| **D** | Key to access the parameters reserved for the installer |

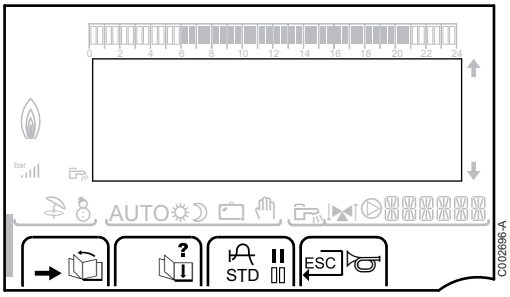
**E** Keys on which the function varies as and when selections are made

**F** Rotary setting button:

- Turn the rotary button to scroll through the menus or modify a value
- Press the rotary button to access the selected menu or confirm a value modification

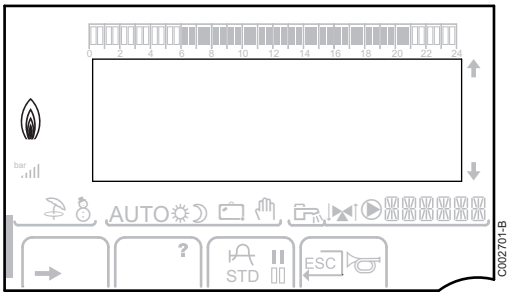
## 3.3.2. Description of the display

### Key functions




| | |
|---|---|
| → | Access to the various menus |
| | Used to scroll through the menus |
| | Used to scroll through the parameters |
| ? | The symbol is displayed when help is available |
| | Used to display the curve of the parameter selected |
| **STD** | Reset of the time programmes |
| | Selection of comfort mode or selection of the days to be programmed |
| | Selection of reduced mode or deselection of the days to be programmed |
| | Back to the previous level |
| **ESC** | Back to the previous level without saving the modifications made |
| | Manual reset |

### Flame output level





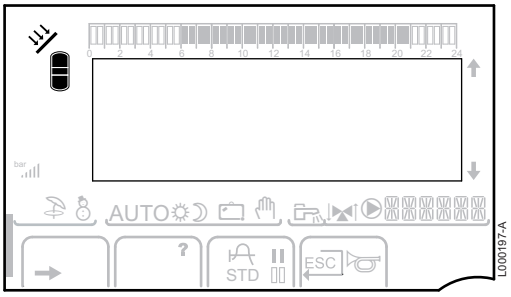
The whole symbol flashes: The burner starts up but the flame is not yet present


Part of the symbol flashes: Output is increasing


Steady symbol: The required output has been reached


Part of the symbol flashes: Output is dropping

## Solar (If connected)




The solar load pump is running

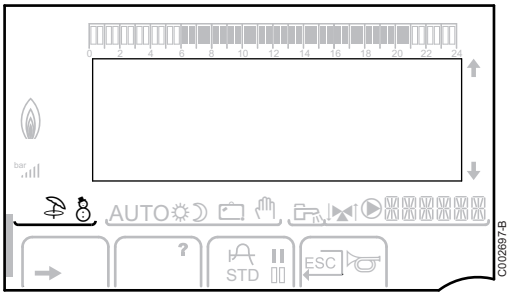

The top part of the tank is reheated to the tank set point


The entire tank is reheated to the tank set point


The entire tank is reheated to the solar tank set point

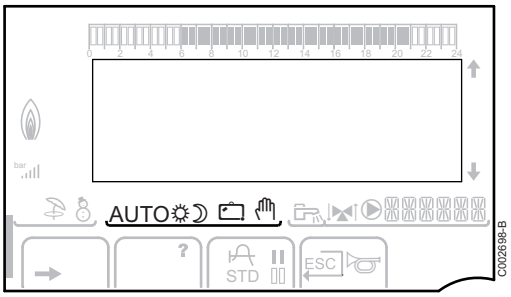

The tank is not loaded - Presence of the solar control system

## Operating modes




Summer mode: The heating is off. Domestic hot water continues to be produced

WINTER mode: Heating and domestic hot water working




**AUTO** Operation in automatic mode according to the timer programme

Comfort mode: The symbol is displayed when a DAY override (comfort) is activated

- Flashing symbol: Temporary override
- Steady symbol: Permanent override

Reduced mode: The symbol is displayed when a NIGHT override (reduced) is activated

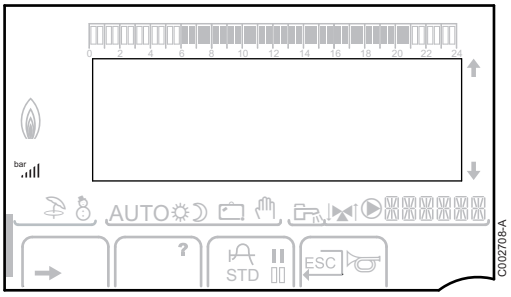
- Flashing symbol: Temporary override
- Steady symbol: Permanent override

Holiday mode: The symbol is displayed when a HOLIDAY override (antifreeze) is activated

- Flashing symbol: Holiday mode programmed
- Steady symbol: Holiday mode active

Manual mode

## System pressure



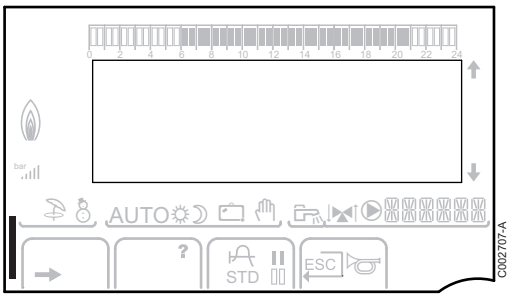

**bar** Pressure indicator: The symbol is displayed when a water pressure sensor is connected.

- Flashing symbol: The water pressure is insufficient.
- Steady symbol: The water pressure is sufficient.

Water pressure level

- : 0,9 to 1,1 bar
- : 1,2 to 1,5 bar
- : 1,6 to 1,9 bar
- : 2,0 to 2,3 bar
- : > 2,4 bar

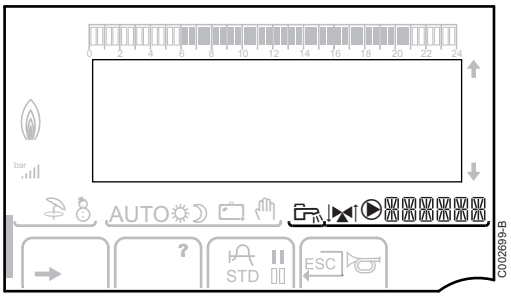
## Domestic Hot Water override




A bar is displayed when a DHW override is activated:

- Flashing bar: Temporary override
- Steady bar: Permanent override

## Other information




The symbol is displayed when domestic hot water production is running.

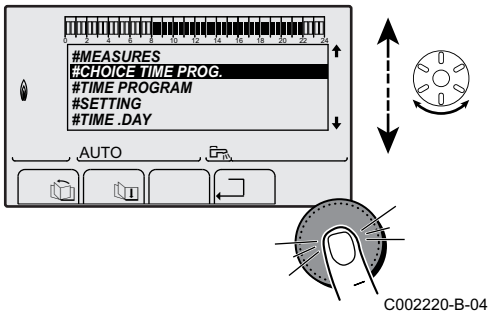
Valve indicator: The symbol is displayed when a 3-way valve is connected.

- : 3-way valve opens
- : 3-way valve closes

The symbol is displayed when the pump is operating.

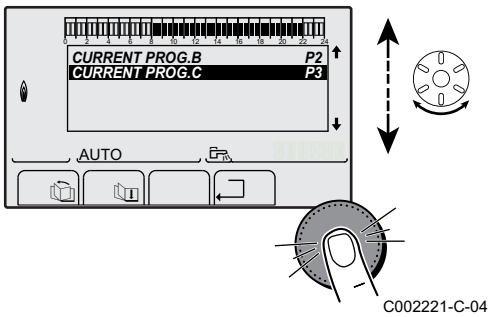
Name of the circuit for which the parameters are displayed.

## 3.3.3. Browsing in the menus



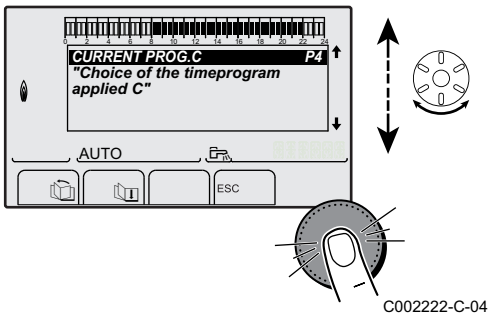
C002220-B-04

1. To select the desired menu, turn the rotary button.
2. To access the menu, press the rotary button.
   To go back to the previous display, press the key ⮌.



C002221-C-04

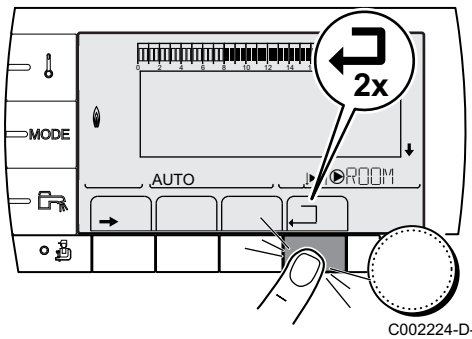
3. To select the desired parameter, turn the rotary button.
4. To modify the parameter, press the rotary button.
   To go back to the previous display, press the key ⮌.



C002222-C-04

5. To modify the parameter, turn the rotary button.
6. To confirm, press the rotary button.

To cancel, press key ESC.



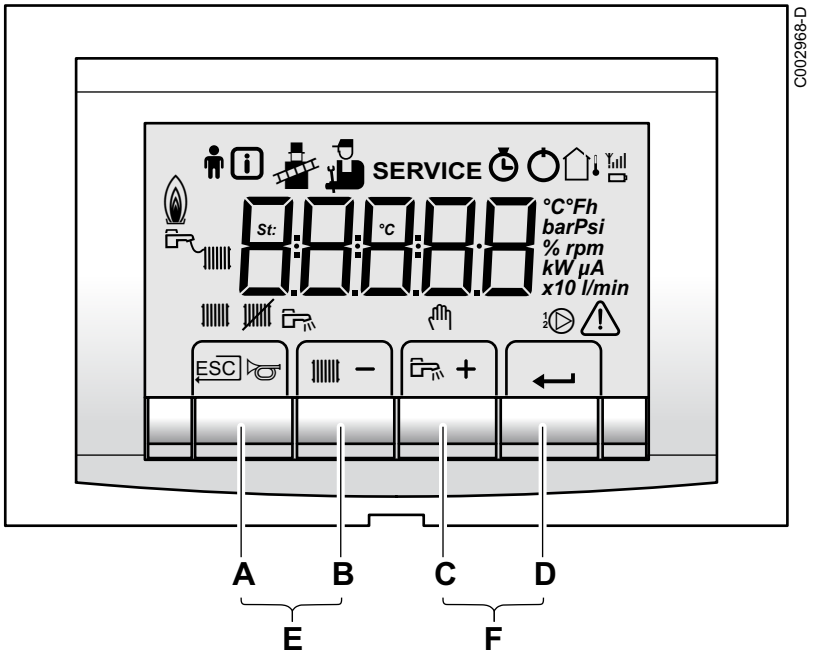
C002224-D-04

7. To go back to the main display, press key ⮌ 2 times.

It is possible to use the and keys instead of the rotary button.

# 3.4 IniControl control panel

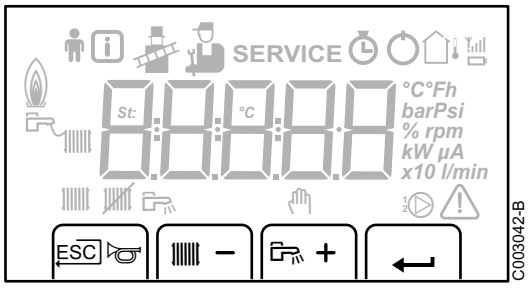
## 3.4.1. Description of the keys




| | |
|---|---|
| **A** | Return button ⏎, Escape ESC or Manual reset |
| **B** | Heating temperature button or **[-]** |
| **C** | DHW temperature button or **[+]** |
| **D** | ⏎ [Enter] Key |
| **E** | [Chimney-sweeping] keys<br>Press keys **A** and **B** simultaneously |
| **F** | [Menu] keys<br>Press keys **C** and **D** simultaneously |

## 3.4.2. Description of the display

### ■ Key functions



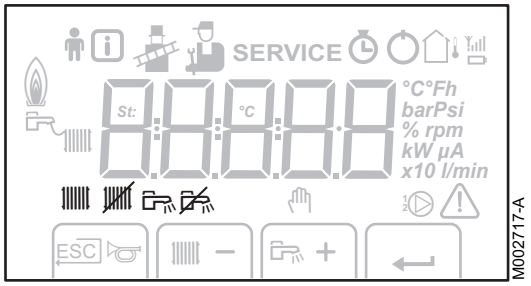

| | |
|---|---|
| ESC | Back to the previous level without saving the modifications made |
| | Manual reset |
| | Central heating function:<br>Access to the max. heating temperature parameter. |
| **[-]** | To reduce a value |

DHW function:
Access to sanitary hot water temperature parameter.

[+] To increase a value

Access the selected menu or confirm a value modification

## Operating modes

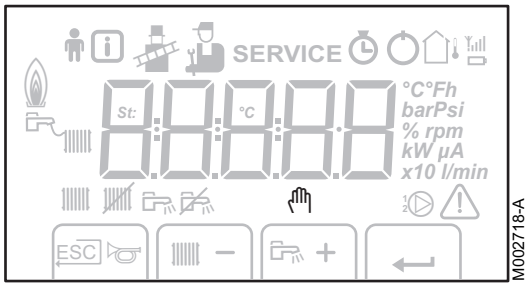



State heating pump A

Heating programme deactivated:
The heating function is deactivated

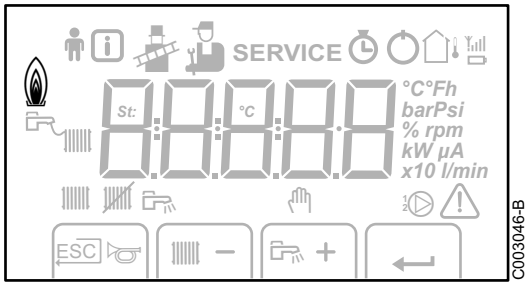
State DHW pump

DHW deactivated




Manual mode

## Flame output level



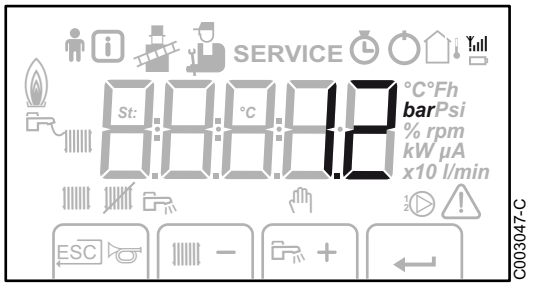

Low output level 0 - 25 %

Average output level 25 - 50 %

High output level 50 - 75 %

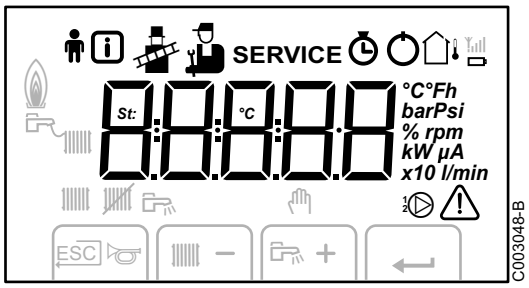
Output level 75 - 100 %

## System pressure




**bar** Pressure indicator:
The symbol is displayed next to the installation's pressure value. If no water pressure sensor is connected, -.- appears on the display

## Other information




User menu:
Parameters at user level can be changed

Information menu:
Reading the various current values

Chimney-sweeping position:
Forced full or part load for $CO_2$ measurement

Service menu:
Parameters at installer level can be changed

SERVICE Display with the symbols:
+ SERVICE + A (Maintenance message)

Hour counter menu:
Readout of the operating hours, number of successful starts and hours on mains supply

On/Off switch:
After 5 lock-outs, the device must be switched off/on again

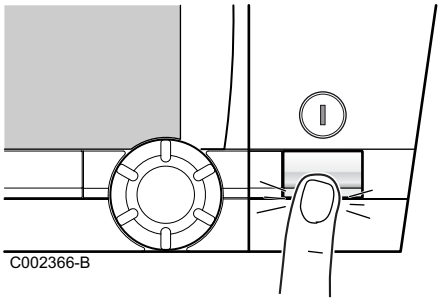
Outside temperature sensor present

The symbol is displayed when the boiler pump is operating

Defect:
Boiler indicates a fault. This is signalled by a d. or L. code and a flashing display

# 4 Operating the appliance - DIEMATIC iSystem

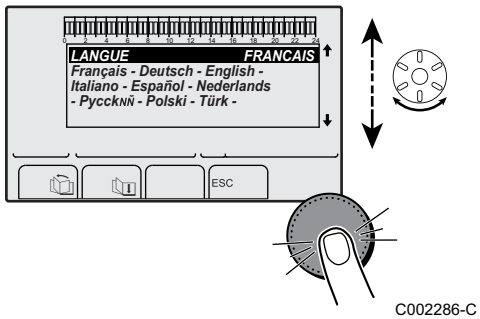
## 4.1 Putting the appliance into operation


C002366-B

1. Check the water pressure in the installation shown on the control panel display.

If the water pressure is lower than 0,8 bar, more water should be added. If necessary, top up the water level in the heating system (recommended hydraulic pressure between 1,5 and 2,0 bar).
See chapter: "Filling the system", page 36

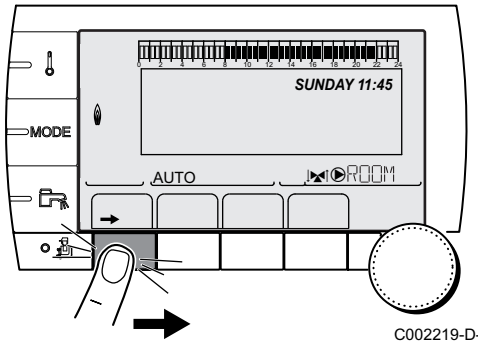
2. Open the gas valve on the boiler.
3. Turn on the boiler using the on/off switch.



C002286-C

4. The first time the boiler is powered up, the **LANGUAGE** menu is displayed. Select the desired language by turning the rotary button.
5. To confirm, press the rotary button.
The boiler will begin an automatic venting-programme (which lasts approx. 3 minutes) and will do this every time the power supply is isolated. If there is a problem, the error is displayed on the screen.

## 4.2 Reading out measured values



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The various values measured by the appliance are displayed in the **#MEASURES** menu.

1. To access user level: Press the → key.
2. Select the menu **#MEASURES**.

- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

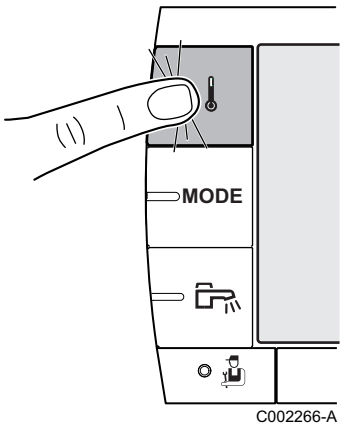
For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 14.

| User level - Menu #MEASURES | | |
|---|---|---|
| **Parameter** | **Description** | **Unit** |
| **OUTSIDE TEMP.** | Outside temperature | °C |
| **ROOMTEMP. A** (1) | Room temperature of circuit A | °C |
| **ROOMTEMP. B** (1) | Room temperature of circuit B | °C |
| **ROOMTEMP. C** (1) | Room temperature of circuit C | °C |
| **BOILER TEMP.** | Water temperature in the boiler | °C |
| **PRESSURE** | Water pressure in the installation | bar |
| **WATER TEMP.** (1) | Water temperature in the DHW tank | °C |
| **INST DWH TEMP.** (1) | Instant hot water temperature | °C |
| **STOR.TANK.TEMP** (1) | Water temperature in the storage tank | °C |
| **DCW TEMPERATURE** | Domestic cold water temperature | °C |
| **SWIMMING P.T.B** (1) | Water temperature of the swimming pool on circuit B | °C |
| **SWIMMING P.T.C** (1) | Water temperature of the swimming pool on circuit C | °C |
| **OUTLET TEMP. B** (1) | Temperature of the flow water in circuit B | °C |
| **OUTLET TEMP. C** (1) | Temperature of the flow water in circuit C | °C |
| **SYSTEM TEMP.** (1) | Temperature of the system flow water if multi-generator | °C |
| **T.DHW BOTTOM** | Water temperature in the bottom of the DHW tank | °C |
| **TEMP.TANK AUX** (1) | Water temperature in the second DHW tank connected to the AUX circuit | °C |
| **DHW A TEMP.** (1) | Water temperature in the second DHW tank connected to circuit A | °C |
| **BACK TEMP** | Temperature of the boiler return water | °C |
| **WIND SPEED** | Fan rotation speed | rpm |
| **POWER** | Instantaneous boiler output (0%: Burner off or running at minimum output) | % |
| **CURRENT** (µA) | Ionization current | µA |
| **NB IMPULS.** | Number of burner starts (not restartable)<br>The meter is incremented by 8 every 8 start-ups | |
| **RUNTIME** | Number of burner operation hours (not restartable)<br>The meter is incremented by 2 every 2 hours | h |
| **IN 0-10V** (1) | Voltage at input 0-10 V | V |
| **SEQUENCE** | Control system sequence | |
| **CTRL** | Software control number | |

(1) The parameter is only displayed for the options, circuits or sensors actually connected.

## 4.3 Changing the settings

### 4.3.1. Setting the set point temperatures




To set the various heating, DHW and swimming pool temperatures, proceed as follows:

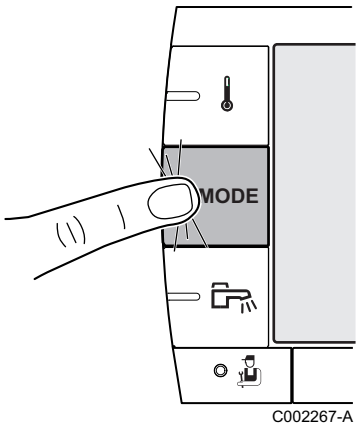
1. Press the key.
2. To select the desired parameter, turn the rotary button.
3. To modify the parameter, press the rotary button.
   To go back to the previous display, press the key ⮌.
4. To modify the parameter, turn the rotary button.
5. To confirm, press the rotary button.

To cancel, press key ESC.

| Menu | | | |
|---|---|---|---|
| **Parameter** | **Adjustment range** | **Description** | **Factory setting** |
| **DAY TEMP. A** | 5 to 30 °C | Desired room temperature in comfort periods on circuit A | 20 °C |
| **NIGHT TEMP. A** | 5 to 30 °C | Desired room temperature in reduced periods on circuit A | 16 °C |
| **DAY TEMP. B** (1) | 5 to 30 °C | Desired room temperature in comfort periods on circuit B | 20 °C |
| **NIGHT TEMP. B** (1) | 5 to 30 °C | Desired room temperature in reduced periods on circuit B | 16 °C |
| **DAY TEMP. C** (1) | 5 to 30 °C | Desired room temperature in comfort periods on circuit C | 20 °C |
| **NIGHT TEMP. C** (1) | 5 to 30 °C | Desired room temperature in reduced periods on circuit C | 16 °C |
| **WATER TEMP.** (1) | 10 to 80 °C | Desired domestic hot water temperature in the DHW circuit | 55 °C |
| **WATER T.NIGHT**(1) (2) | 10 to 80 °C | Set tank temperature, night programme | 10 °C |
| **TEMP.TANK AUX** (1) | 10 to 80 °C | Desired domestic hot water temperature in the auxiliary circuit | 55 °C |
| **AUX.TANK T.NIGHT**(1)(2) | 10 to 80 °C | Set tank temperature, night programme | 10 °C |
| **DHW A TEMP.** (1) | 10 to 80 °C | Desired domestic hot water temperature in circuit A | 55 °C |
| **A.TANK T.NIGHT**(1) (2) | 10 to 80 °C | Set tank temperature, night programme | 10 °C |
| **SWIMMING P.T.B** (1) | 5 to 39 °C | Desired temperature for swimming pool B | 20 °C |
| **SWIMMING P.T.C** (1) | 5 to 39 °C | Desired temperature for swimming pool C | 20 °C |

(1) The parameter is only displayed for the options, circuits or sensors actually connected.
(2) The parameter is only displayed if **INSTALLATION** parameter is set to **EXTENDED**

## 4.3.2. Selecting the operating mode




To select an operating mode, proceed as follows:

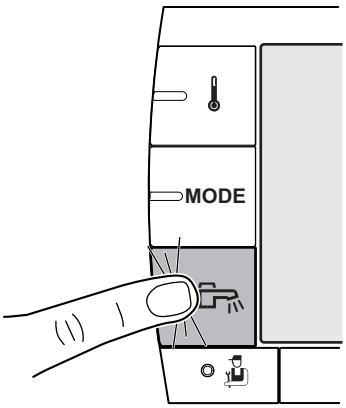
1. Press the **MODE** key.
2. To select the desired parameter, turn the rotary button.
3. To modify the parameter, press the rotary button.
   To go back to the previous display, press the key ⮌.
4. To modify the parameter, turn the rotary button.
5. To confirm, press the rotary button.

To cancel, press key ESC.

| Menu MODE | | | |
|---|---|---|---|
| **Parameter** | **Adjustment range** | **Description** | **Factory setting** |
| **AUTOMATIQUE** | | The comfort ranges are determined by the timer programme. | |
| **DAY** | 7/7, xx:xx | Comfort mode is forced until the time indicated or all the time (7/7). | Present time + 1 hour |
| **NIGHT** | 7/7, xx:xx | Reduced mode is forced until the time indicated or all the time (7/7). | Present time + 1 hour |
| **HOLIDAYS** | 7/7, 1 to 365 | The antifreeze mode is active on all boiler circuits.<br>Number of days' holiday: xx (1)<br>heating OFF: xx:xx (1)<br>Restarting: xx:xx (1) | Present date + 1 day |
| **SUMMER** | | The heating is off.<br>Domestic hot water continues to be produced. | |
| **MANUEL** | | The generator operates according to the set point setting. All of the pumps operate. Option of setting the set point by simply turning the rotary button. | |
| **FORCE AUTO** (2) | **YES** / **NO** | An operating mode override is activated on the remote control (option).<br>To force all circuits to run on **AUTOMATIQUE** mode, select **YES**. | |

(1) The start and end days and the number of days are calculated in relation to each other.
(2) The parameter is only displayed if a room sensor is connected.

### 4.3.3. Forcing domestic hot water production



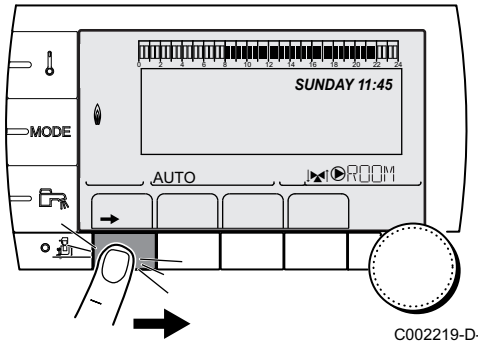

To force domestic hot water production, proceed as follows:

1. Press the key.
2. To select the desired parameter, turn the rotary button.
3. To modify the parameter, press the rotary button.
   To go back to the previous display, press the key .
4. To modify the parameter, turn the rotary button.
5. To confirm, press the rotary button.

To cancel, press key ESC.

| Menu | | |
|---|---|---|
| **Parameter** | **Description** | **Factory setting** |
| **AUTOMATIQUE** | The domestic hot water comfort ranges are determined by the timer programme. | |
| **COMFORT** | Domestic hot water comfort mode is forced until the time indicated or all the time (7/7). | Present time + 1 hour |

### 4.3.4. Setting the contrast and lighting on the display




1. To access user level: Press the key.
2. Select the menu **#SETTING**.

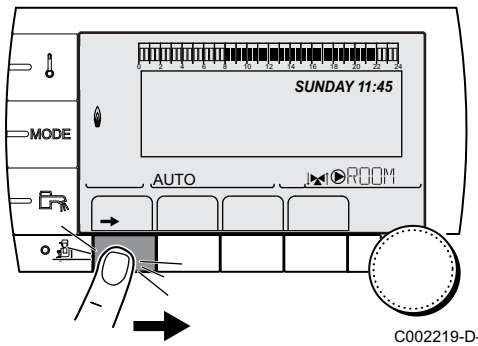
- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 14.

3. Set the following parameters:

| User level - Menu #SETTING | | | | |
|---|---|---|---|---|
| **Parameter** | **Adjustment range** | **Description** | **Factory setting** | **Customer setting** |
| **CONTRAST DISP.** | | Adjusting the display contrast. | | |
| **BACK LIGHT** | **COMFORT** | The screen is illuminated continuously in daytime periods. | **ECO** | |
| | **ECO** | The screen is illuminated for 2 minutes whenever pressed. | | |

## 4.3.5. Setting the time and date



C002219-D-04

1. To access user level: Press the ➞ key.
2. Select the menu **#TIME .DAY**.

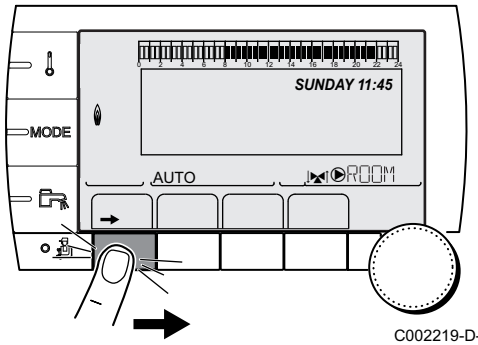
- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 14.

3. Set the following parameters:

| User level - Menu #TIME .DAYHEURE / JOUR} (1) | | | | |
|---|---|---|---|---|
| **Parameter** | **Adjustment range** | **Description** | **Factory setting** | **Customer setting** |
| **HOURS** | 0 to 23 | Hours setting | | |
| **MINUTE** | 0 to 59 | Minutes setting | | |
| **DAY** | Monday to Sunday | Setting the day of the week | | |
| **DATE** | 1 to 31 | Day setting | | |
| **MONTH** | January to December | Month setting | | |
| **YEAR** | 2008 to 2099 | Year setting | | |
| **SUM. TIME:** | **AUTO** | automatic switch to summer time on the last Sunday in March and back to winter time on the last Sunday in October. | **AUTO** | |
| | **MANU** | for countries where the time change is done on other dates or is not in use. | | |
| (1) According to the configuration | | | | |

## 4.3.6. Selecting a timer programme



C002219-D-04

1. To access user level: Press the ➞ key.
2. Select the menu **#CHOICE TIME PROG.**.

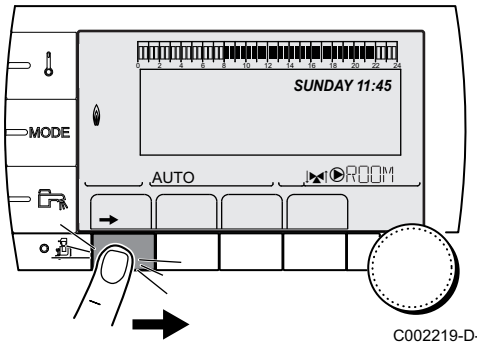
- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 14.

3. To select the desired parameter.
4. Assign the desired timer programme (P1 to P4) to the circuit with the rotary button.

| User level - Menu #CHOICE TIME PROG. | | |
|---|---|---|
| **Parameter** | **Adjustment range** | **Description** |
| **CURRENT PROG.A** | P1 / P2 / P3 / P4 | Comfort programme activated (Circuit A) |
| **CURRENT PROG.B** | P1 / P2 / P3 / P4 | Comfort programme activated (Circuit B) |
| **CURRENT PROG.C** | P1 / P2 / P3 / P4 | Comfort programme activated (Circuit C) |

## 4.3.7. Customising a timer programme



C002219-D-04

1. To access user level: Press the ➞ key.
2. Select the menu **#TIME PROGRAM**.

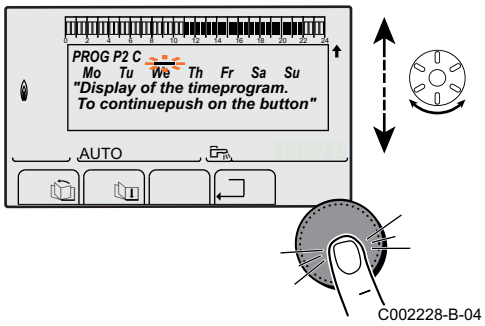
- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 14.

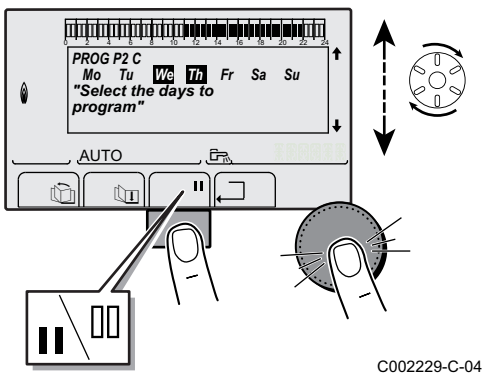
3. To select the desired parameter.

| User level - Menu #TIME PROGRAM | | |
|---|---|---|
| **Parameter** | **Time schedule** | **Description** |
| **TIME PROG.A** | **PROG P2 A**<br>**PROG P3 A**<br>**PROG P4 A** | Timer programme for circuit A |
| **TIME PROG.B** | **PROG P2 B**<br>**PROG P3 B**<br>**PROG P4 B** | Timer programme for circuit B |
| **TIME PROG.C** | **PROG P2 C**<br>**PROG P3 C**<br>**PROG P4 C** | Timer programme for circuit C |
| **TIME PROG.DHW** | | DHW circuit timer programme |
| **TIME PROG.AUX** | | Auxiliary circuit timer programme |

4. To select a timer programme to be modified.
5. **To select to days for which the timer programme is to be modified**:
   Turn the rotary button to the left until you reach the day desired.
   To confirm, press the rotary button.

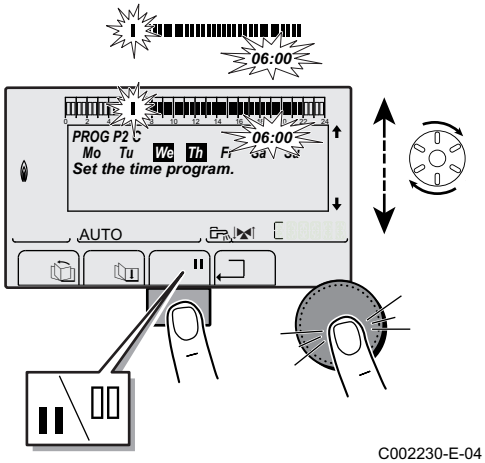


C002228-B-04




C002229-C-04

6. ▌▌ : **Day selection**
   Press key ▌▌ / ▯▯ until the symbol ▌▌ is displayed.
   Turn the rotary button to the right to select the day(s) desired.
   ▯▯ : **Cancelling the day selection**
   Press key ▌▌ / ▯▯ until the symbol ▯▯ is displayed.
   Turn the rotary button to the right to cancel selection of the relevant day(s).
7. When the days desired for the programme have been selected, press the rotary button to confirm.



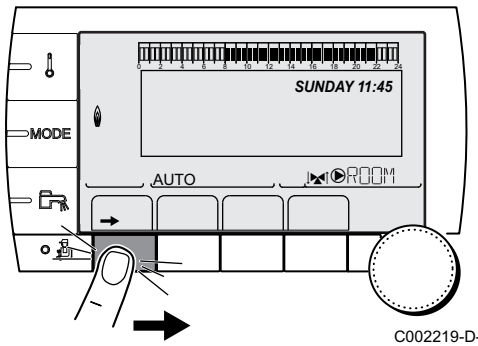

C002230-E-04

8. **To define the timer ranges for the comfort mode and reduced mode**:
   Turn the rotary button to the left until **0:00** is displayed. The first segment of the graphic bar for the timer programme flashes.
9. ▌▌ : **Comfort mode selection**
   Press key ▌▌ / ▯▯ until the symbol ▌▌ is displayed.
   To select a comfort time range, turn the rotary button to the right.
   ▯▯ : **Reduced mode selection**
   Press key ▌▌ / ▯▯ until the symbol ▯▯ is displayed.
   To select a reduced time range, turn the rotary button to the right.
10. When the times for the comfort mode have been selected, press the rotary button to confirm.

| **User level - Menu #TIME PROGRAM** | | | | | |
|---|---|---|---|---|---|
| | **Day** | **Comfort periods / Filling enabled:** | | | |
| | | **P1** _____ | **P2** _____ | **P3** _____ | **P4** _____ |
| **TIME PROG.A** | Monday | 6:00 to 22:00 | | | |
| | Tuesday | 6:00 to 22:00 | | | |
| | Wednesday | 6:00 to 22:00 | | | |
| | Thursday | 6:00 to 22:00 | | | |
| | Friday | 6:00 to 22:00 | | | |
| | Saturday | 6:00 to 22:00 | | | |
| | Sunday | 6:00 to 22:00 | | | |
| **TIME PROG.B** | Monday | 6:00 to 22:00 | | | |
| | Tuesday | 6:00 to 22:00 | | | |
| | Wednesday | 6:00 to 22:00 | | | |
| | Thursday | 6:00 to 22:00 | | | |
| | Friday | 6:00 to 22:00 | | | |
| | Saturday | 6:00 to 22:00 | | | |
| | Sunday | 6:00 to 22:00 | | | |
| **TIME PROG.C** | Monday | 6:00 to 22:00 | | | |
| | Tuesday | 6:00 to 22:00 | | | |
| | Wednesday | 6:00 to 22:00 | | | |
| | Thursday | 6:00 to 22:00 | | | |
| | Friday | 6:00 to 22:00 | | | |
| | Saturday | 6:00 to 22:00 | | | |
| | Sunday | 6:00 to 22:00 | | | |

| User level - Menu #TIME PROGRAM | | | | | |
|---|---|---|---|---|---|
| | Day | Comfort periods / Filling enabled: | | | |
| | | P1 _____ | P2 _____ | P3 _____ | P4 _____ |
| TIME PROG.DHW | Monday | | | | |
| | Tuesday | | | | |
| | Wednesday | | | | |
| | Thursday | | | | |
| | Friday | | | | |
| | Saturday | | | | |
| | Sunday | | | | |
| TIME PROG.AUX | Monday | | | | |
| | Tuesday | | | | |
| | Wednesday | | | | |
| | Thursday | | | | |
| | Friday | | | | |
| | Saturday | | | | |
| | Sunday | | | | |

## 4.3.8. Setting an annual clock



C002219-D-04

The annual clock is used to programme up to 10 heating stop periods over one year. The circuits selected for this stop are in Antifreeze mode during the period chosen.

1. To access user level: Press the → key.
2. Select the menu **#ANNUAL PROG**.

- Turn the rotary button to scroll through the menus or modify a value.
- Press the rotary button to access the selected menu or confirm a value modification.

For a detailed explanation of menu browsing, refer to the chapter: "Browsing in the menus", page 14.

3. To select the desired parameter.

| | |
|---|---|
| **OFF** | No stop |
| **A** | circuit A |
| **B** | circuit B |
| **A+B** | circuit A, B |
| **C** | circuit C |
| **A+C** | circuit A, C |
| **B+C** | circuit B, C |
| **A+B+C** | circuit A, B, C |
| **SU** | DHW circuit |
| **A+E** | circuit A and DHW |
| **B+E** | circuit B and DHW |
| **A+B+W** | circuit A, B and DHW |
| **C+E** | circuit C and DHW |

| | |
|---|---|
| **A+C+W** | circuit A, C and DHW |
| **B+C+W** | circuit B, C and DHW |
| **ALL** | circuit A, B, C and DHW |

4. Set the start date and the end date of the shutdown selected.
5. To deactivate a shutdown, select the shutdown and set to **OFF**.
6. To select another shutdown, press the button.

| **Annual programme (Factory setting)** | | | |
|---|---|---|---|
| Stop no. | Circuit concerned | Start date | End date |
| 1 | **OFF** | 01-01 | 01-01 |
| 2 | **OFF** | 01-01 | 01-01 |
| 3 | **OFF** | 01-01 | 01-01 |
| 4 | **OFF** | 01-01 | 01-01 |
| 5 | **OFF** | 01-01 | 01-01 |
| 6 | **OFF** | 01-01 | 01-01 |
| 7 | **OFF** | 01-01 | 01-01 |
| 8 | **OFF** | 01-01 | 01-01 |
| 9 | **OFF** | 01-01 | 01-01 |
| 10 | **OFF** | 01-01 | 01-01 |

| **For example: Customised programming** | | | |
|---|---|---|---|
| Stop no. | Circuit concerned | Start date | End date |
| 1 | **A+C** | 01-11 | 10-11 |
| 2 | **A+C** | 20-12 | 02-01 |

If setting **STOP**: **OFF**, the stop is deactivated and the start and end dates are not displayed.

| **User level - Menu #ANNUAL PROG** | | | | |
|---|---|---|---|---|
| | | **Description** | **Factory setting** | **Adjustment range** |
| **STOP N 1:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 01** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 01** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 01** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 01** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 2:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 02** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 02** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 02** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 02** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 3:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 03** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 03** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 03** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 03** | Setting end month of the stop | 01 | 1-12 |

| User level - Menu #ANNUAL PROG | | | | |
|---|---|---|---|---|
| | | **Description** | **Factory setting** | **Adjustment range** |
| **STOP N 4:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 04** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 04** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 04** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 04** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 5:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 05** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 05** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 05** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 05** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 6:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 06** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 06** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 06** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 06** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 7:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 07** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 07** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 07** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 07** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 8:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 08** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 08** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 08** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 08** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 9:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 09** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 09** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 09** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 09** | Setting end month of the stop | 01 | 1-12 |
| **STOP N 10:** | | Selection of the circuit stopped | **OFF** | **OFF**, **A**, **B**, **A+B**, **C**, **A+C**, **B+C**, **A+B+C**, **SU**, **A+E**, **B+E**, **A+B+W**, **C+E**, **A+C+W**, **B +C+W**, **ALL** |
| | **BEG.DATE N 10** | Setting start date of the stop | 01 | 1-31 |
| | **BEG.MONTH N 10** | Setting start month of the stop | 01 | 1-12 |
| | **END DATE N 10** | Setting end date of the stop | 01 | 1-31 |
| | **END MONTH N 10** | Setting end month of the stop | 01 | 1-12 |

## 4.4 Installation shutdown

**CAUTION**

Do not switch off the mains supply to the appliance. If the central heating system is not used for a long period, we recommend activating the **HOLIDAYS** mode (to ensure the anti-grip of the heating pump).

## 4.5 Frost protection

**CAUTION**

- The antifreeze protection does not function if the appliance is switched off.
- The integrated protection system only protects the boiler, not the installation. To protect the installation, set the appliance to **HOLIDAYS** mode.

The **HOLIDAYS** mode protects:

- The installation if the outside temperature is lower than 3°C (factory setting).
- The room temperature if a remote control is connected and the room temperature is lower than 6 °C (factory setting).
- The domestic hot water tank if the tank temperature is lower than 4 °C (the water is reheated to 10 °C).

To configure the holidays mode: ☞ See chapter: "Selecting the operating mode", page 21.

# 5 Operating the appliance - IniControl

## 5.1 Putting the appliance into operation

1. Check the water pressure in the installation shown on the control panel display.

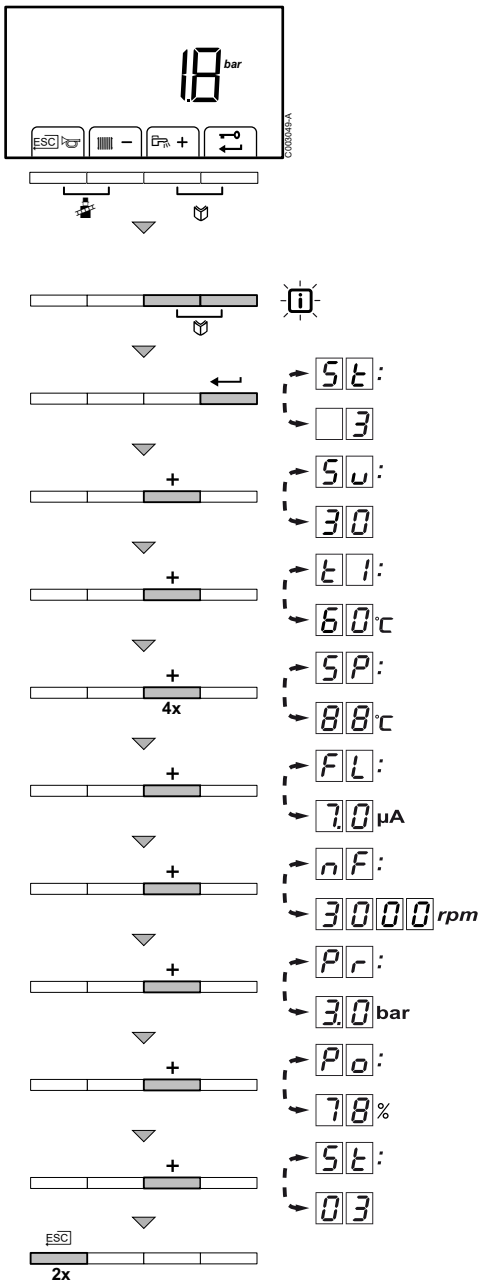
If the water pressure is lower than 0,8 bar, more water should be added. If necessary, top up the water level in the heating system (recommended hydraulic pressure between 1,5 and 2,0 bar).
See chapter: "Filling the system", page 36

2. Open the gas valve on the boiler.
3. Switch on the boiler.
4. The start-up cycle begins and cannot be interrupted. During the start-up cycle, the display shows the following information:
   F□:XX : Software version
   P□:XX : Parameter version
   The version numbers are displayed alternately.
5. A vent cycle of a duration of around 3 minutes is carried out automatically.
6. In addition to 0, in STAND-BY the display normally shows the water pressure and the symbols, and .

## 5.2 Reading out measured values

The following current values can be read off the information menu :

- St = State.
- Su = Sub-status.
- t1 = Supply temperature (°C).
- t2 = Return temperature (°C).
- t3 = Calorifier temperature (°C).
- t4 = Outside temperature (°C).
- t5 = Solar boiler temperature (°C).
- SP = Internal set point (°C).
- FL = Ionization current (µA).
- nF = Fan speed in rpm.
- Pr = Water pressure (bar).
- Po = Supplied relative heat output (%).




The current values can be read as follows:

1. Press the two keys simultaneously. The symbol flashes.
2. Confirm using key . is displayed, alternating with the current status (for example).
3. Press the **[+]** key. is displayed, alternating with the current sub-status (for example).
4. Press the **[+]** key. is displayed, alternating with the current flow temperature °C (for example).
5. Press the **[+]** key successively to scroll down the various parameters. , , , .
6. Press the **[+]** key. is displayed, alternating with the internal set point °C (for example).
7. Press the **[+]** key. is displayed, alternating with the current ionization current µA (for example).
8. Press the **[+]** key. is displayed, alternating with the current fan rotation speed rpm (for example).
9. Press the **[+]** key. is displayed, alternating with the current water pressure bar (for example). If no water pressure sensor is connected, **[-.-]** appears on the display.
10. Press the **[+]** key. is displayed, alternating with the current modulation percentage % (for example).
11. Press the **[+]** key. The readout cycle starts again with .
12. Press the key 2 times to return to the current operating mode.

## 5.3 Changing the settings

### 5.3.1. Parameter descriptions

| Parameter | Description | Adjustment range | Factory setting | | | |
|---|---|---|---|---|---|---|
| | | | MCA | | | |
| | | | 45 | 65 | 90 | 115 |
| P1 | Maximum outlet temperature | 20 to 90 °C | 80 | 80 | 80 | 80 |
| P2 | Domestic hot water temperature: $T_{SET}$ | 40 to 65 °C | 60 | 60 | 60 | 60 |
| P3 | Heating / DHW mode | Do not modify | 1 | 1 | 1 | 1 |
| P4 | ECO mode | Do not modify | 2 | 2 | 2 | 2 |
| P5 | Anticipation resistance | Do not modify | 0 | 0 | 0 | 0 |

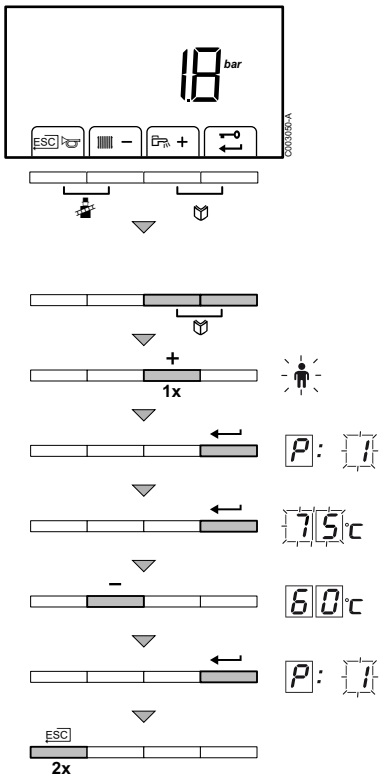
| Parameter | Description | Adjustment range | Factory setting | | | |
|---|---|---|---|---|---|---|
| | | | MCA | | | |
| | | | 45 | 65 | 90 | 115 |
| P6 | Display screen | Do not modify | 2 | 2 | 2 | 2 |
| P7 | Post-circulation of the boiler pump connected to the PCU | 1 to 98 minutes<br>99 minutes = continuous | 3 | 3 | 3 | 3 |
| P8 | Brightness of display lighting | Do not modify | 1 | 1 | 1 | 1 |

## 5.3.2. Modification of the user-level parameters

Parameters P1 to P8 can be modified by the user in order to meet central heating and DHW comfort needs.

**CAUTION**

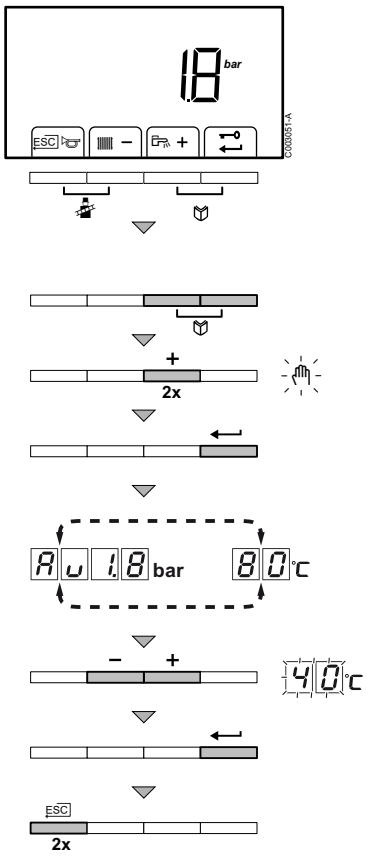
Modification of the factory settings may be detrimental to the functioning of the appliance.




1. Press the two keys simultaneously and then key **[+]** until the symbol flashes on the menu bar.
2. Select the users menu using the key ↵. P:1 is displayed with 1 flashing.
3. Press the ↵ key a second time. The value 80°C appears and flashes (for example).
4. Change the value by pressing the **[-]** or **[+]** key. In this example using key **[-]** to 60°C.
5. Confirm the value with the ↵ key. P:1 is displayed with 1 flashing.
6. Press the ⮌ key 2 times to return to the current operating mode.

- The parameters P2 to P8 are changed in the same way as P1. After step 2, use the **[+]** key to move to the required parameter.
- The parameters P1 (the maximum heating water temperature) and P2 (the maximum drinking water temperature) can also be modified using the quick selection menu.

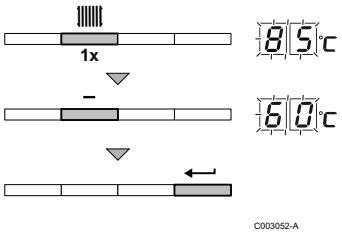
## 5.3.3. Setting the manual mode




In some cases it may be necessary to switch the boiler to manual operation, For example, if the controller has not yet been connected. The boiler can be switched to automatic or manual operation under the symbol ✋. To do this, proceed as follows:

1. Press the two keys simultaneously and then key **[+]** until the symbol ✋ flashes on the menu bar.
2. Press the ↵ key:
   **or**
   The text AU with the current water pressure (only if an outside sensor is connected). The flow temperature is determined by the internal heating curve.
   **or**
   The value of the minimum flow temperature.
3. Press the **[-]** or **[+]** key to increase this value temporarily in manual operation.
4. Confirm the value with the ↵ key. The boiler is now set to manual operation.
5. Press the ⮌ key 2 times to return to the current operating mode.

## 5.3.4. Changing the heating temperature




If using an outside temperature sensor, the heating flow temperature is adjusted automatically.

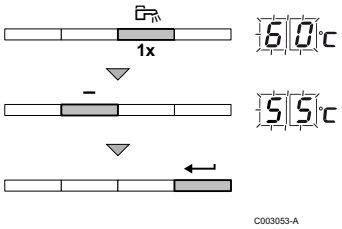
In summer, it is possible to reduce the heating flow temperature whilst maintaining comfort. To do this, proceed as follows:

1. Press the ||||| key 1 times.
2. The symbol ||||| and the current temperature are displayed (the temperature flashes, e.g. 85°C).
3. Change the value by pressing the **[-]** or **[+]** key. In this example using key **[-]** to 60°C.
4. To confirm, press the ↵ key.

It also possible to modify this setting using the parameter P1.

## 5.3.5. Modifying the domestic hot water temperature setting

It may be that a lower domestic hot water temperature will be sufficient for your needs. Reduce this temperature and save energy. To do this, proceed as follows:




1. Press the key 1 times.
2. The symbol and the current temperature are displayed (the temperature flashes, e.g. 60°C).
3. Change the value by pressing the **[-]** or **[+]** key. In this example using key **[-]** to 55°C.
4. To confirm, press the key.

## 5.4 Installation shutdown

**CAUTION**

Do not switch off the boiler.

If the central heating system is not used for a long period, we recommend proceeeding as follows:

- Press key until **OFF** is displayed.
- Press key until **OFF** is displayed.

## 5.5 Frost protection

When the heating water temperature in the boiler is too low, the integrated boiler protection system starts up. This protection functions as follows:

- If the water temperature is lower than 7°C, the heating pump starts up.
- If the water temperature is lower than 4°C, the boiler starts up.
- If the water temperature is higher than 10°C, the boiler shuts down and the circulation pump continues to run for a short time.
- If the water temperature in the storage tank is less than 4°C, it is reheated to its set point.

# 6 Checking and maintenance

## 6.1 General instructions

The boiler does not require a lot of maintenance. Nevertheless, we recommend having the boiler inspected and serviced at regular intervals.

- Maintenance and cleaning of the boiler must be carried out at least once a year by a qualified technician.
- Have the flues swept **at least once a year** or more, depending on the regulations in force in your country.

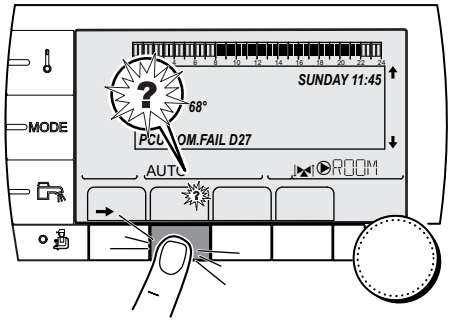
**CAUTION**

- Maintenance operations must be done by a qualified engineer.
- We recommend taking out a maintenance contract.
- Only original spare parts must be used.
- Make certain that the flues and chimneys are connected, in good condition and not blocked.

### 6.1.1. DIEMATIC iSystem control panel

The boiler displays a message whenever maintenance is necessary.

1. When the message, **REVISION**, is displayed, press **?** to display the installer's telephone number.
2. Contact the fitter.
3. Have the required checks and services done.




C002302-D-04

## 6.2 Periodic checks

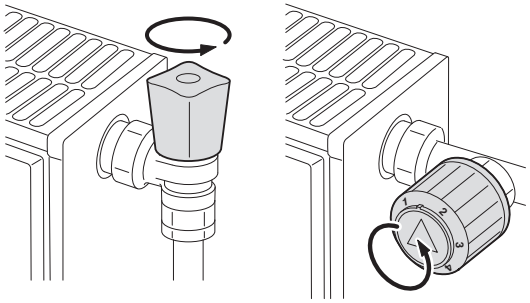
- Check the water pressure in the installation.

If the water pressure is lower than 0,8 bar, more water should be added. If necessary, top up the water level in the heating system (recommended hydraulic pressure between 1,5 and 2,0 bar).

See chapter: "Filling the system", page 36.

T001507-B

- Carry out a visual check for the presence of any water leaks.



T000181-B

- Open and close the radiator valves several times a year (this prevents the valves from seizing up).
- Clean the outside of the boiler using a damp cloth and a light detergent.

**CAUTION**

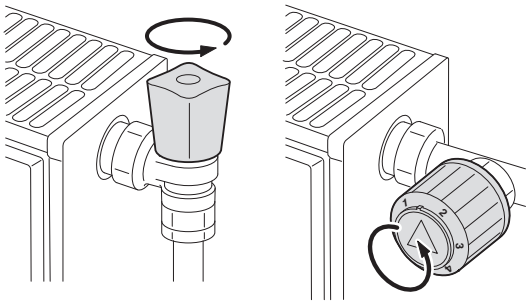
Only a qualified professional is authorised to clean the inside of the boiler.

## 6.3 Filling the system

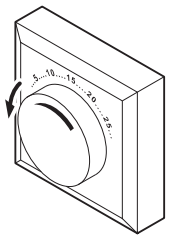
1. Check the water pressure in the installation shown on the control panel display.

If the water pressure is lower than 0,8 bar, more water should be added. If necessary, top up the water level in the heating system (recommended hydraulic pressure between 1,5 and 2,0 bar).

2. Open the valves on all radiators connected to the heating system.

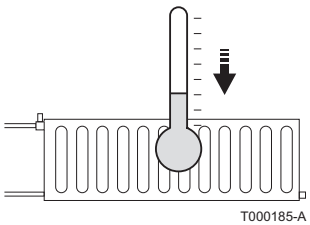


T000181-B



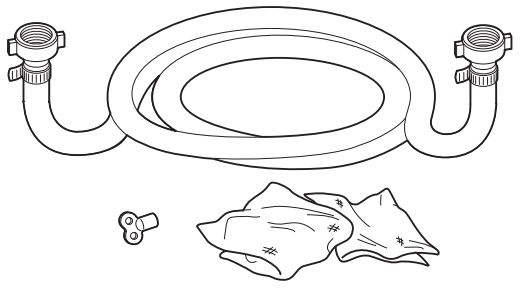
T000182-A

3. Set the room thermostat to as low a temperature as possible.



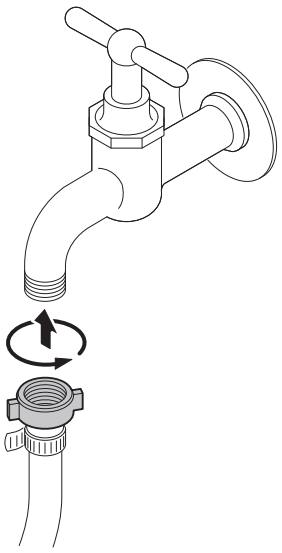
T000185-A

4. Wait until the temperature drops below 40°C and the radiators seem cold before filling the central heating system.



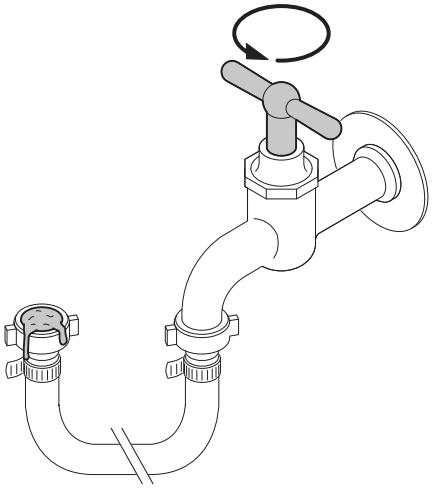
T000845-A

5. To fill with water, use a filling tube with two tap connections, a rag and a bleed key.



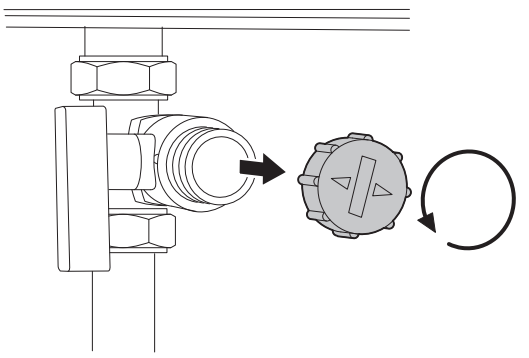
T000846-A

6. Connect the filling tube to a (cold) water tap.



T000847-A

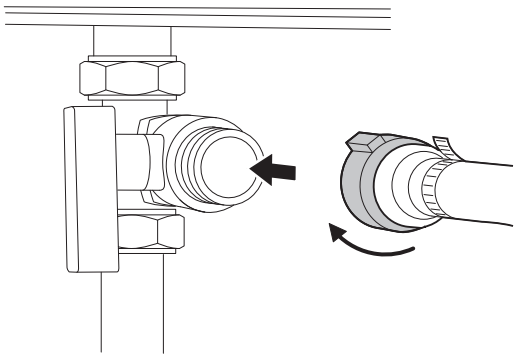
7. Eliminate the air from the filling tube. Slowly fill the tube with water. Hold the end of the tube up, above a bucket. Turn off the tap as soon as water runs out of the pipe.



T000848-A

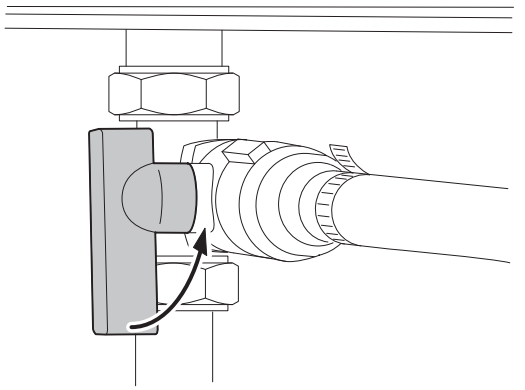
8. Unscrew the plug from the filling/draw-off valve.

The filling/draw-off valve is not necessarily located next to the boiler.



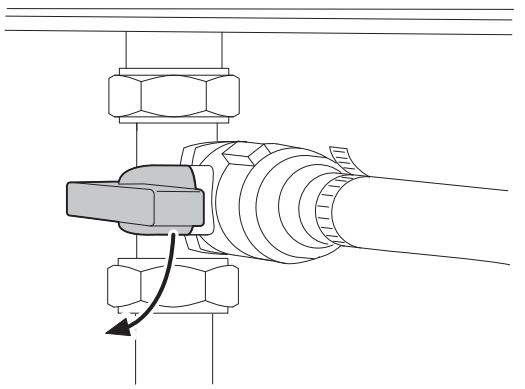
T000849-A

9. Attach the tube to the filling/draw-off valve. Firmly tighten the nut on the filling tube.



T000850-A

10. Open the filling/draw-off valve on the heating system.
11. Open the running water tap.
12. Check the water pressure in the installation shown on the control panel display.
13. Close the water tap when the water pressure reaches 2 bar.



T000853-A

14. Close the filling/draw-off valve on the heating system.Leave the tube on the filling/draw-off valve until the air is purged from the installation.

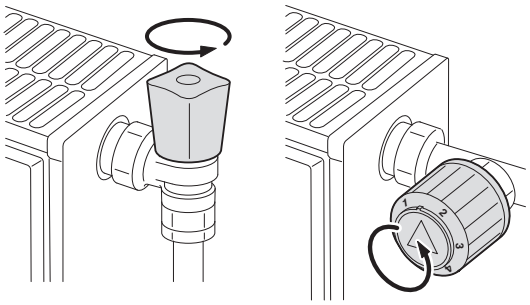
When water is added, air gets into the heating system. Degas the installation. After the air has been vented, the water pressure can drop below the required level. Check the water pressure in the installation shown on the control panel display. If the water pressure is lower than 0,8 bar, more water should be added.

15. After filling the installation, switch the boiler on.

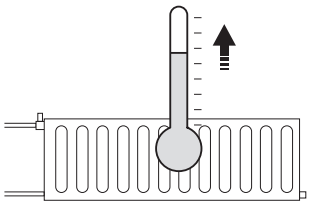
Filling and bleeding the installation 2 times a year should be sufficient to obtain an adequate hydraulic pressure. If it is often necessary to top up the installation with water, contact your fitter.

## 6.4 Bleeding the heating system

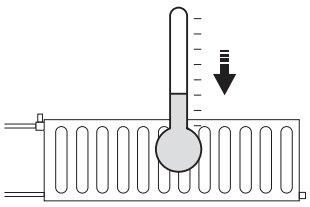
It is essential that you bleed any air in the calorifier, the conduits or the taps to prevent the annoying noises likely to be produced during heating or when tapping water. To do this, proceed as follows:


T000181-B

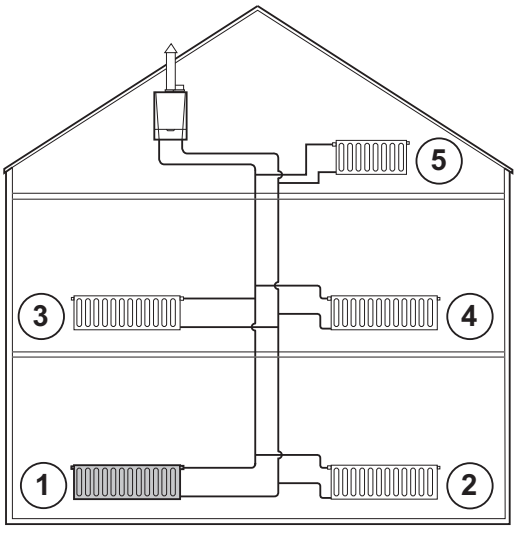
1. Open the valves on all radiators connected to the heating system.


T000184-A

2. Set the heating set point to as high a temperature as possible.
3. Wait until the radiators are hot.

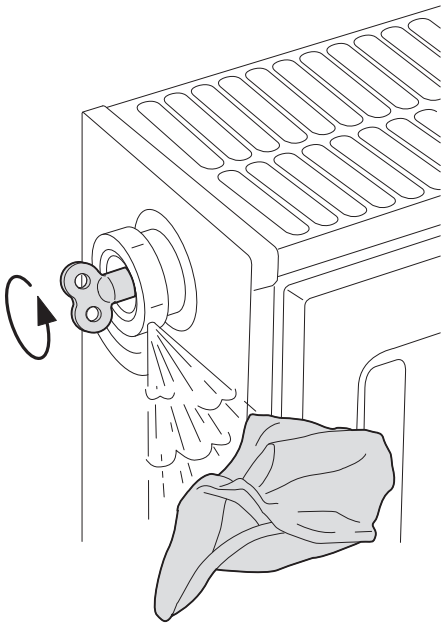

T000185-A

4. Switch the boiler off.
5. Wait around 10 minutes until the radiators are cold.



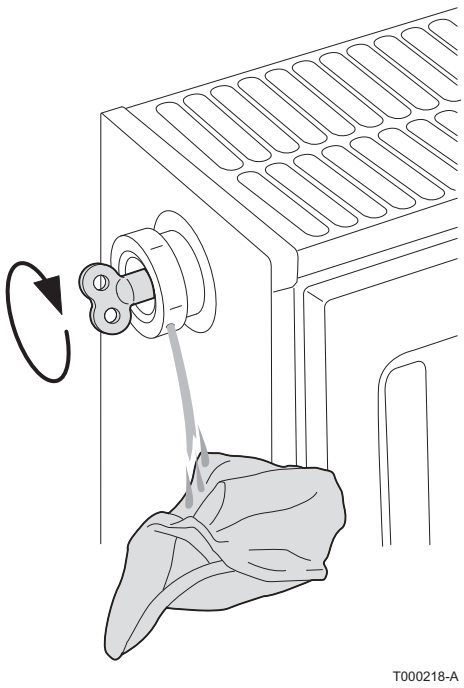
T000854-A

6. Bleed the radiators. Start with the lower floors.



T000217-A

7. Open the bleed connection using the bleed key provided whilst keeping a rag pressed against the connection.



T000218-A

8. Wait until water comes out of the bleed valve and then close the bleed connection.

**CAUTION**

The water may still be hot.

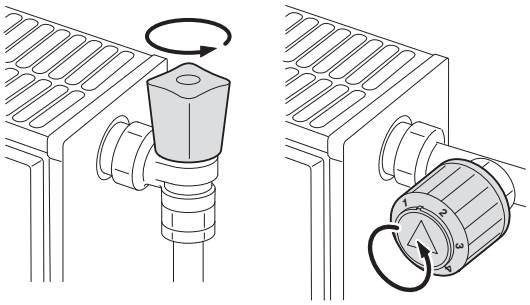
9. Switch on the boiler. A vent cycle of a duration of around 3 minutes is carried out automatically.
10. After venting, check whether the pressure in the installation is still sufficient.

If the water pressure is lower than 0,8 bar, more water should be added. If necessary, top up the water level in the heating system (recommended hydraulic pressure between 1,5 and 2,0 bar).

See chapter: "Filling the system", page 36

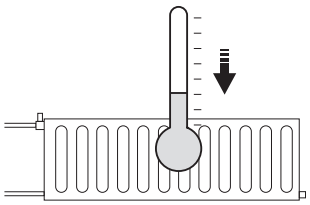
11. Set the heating set point.

## 6.5 Draining the installation

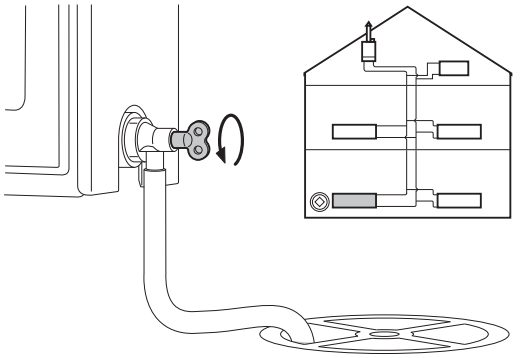

T000181-B

It may become necessary to empty the water from the heating system when the radiators have to be replaced, should there be a major water leak or a risk of frost. To do this, proceed as follows:

1. Open the valves on all radiators connected to the heating system.


T000185-A

2. Switch off the boiler electrical power supply.
3. Wait around 10 minutes until the radiators are cold.


T000858-A

4. Connect an evacuation hose to the plug located at the lowest level. Place the end of the hose in a discharge sump or in a place where the water discharged from the valve can not do any damage.
5. Open the filling/draw-off valve on the heating system. Vent the heating installation.

**WARNING**

The water may still be hot.

6. When no more water comes out of the drainage plug, close the drainage valve.

# 7 Troubleshooting

## 7.1 Anti-hunting

This display only concerns boilers with the DIEMATIC iSystem control panel.

When the boiler is in Anti-short-cycle operating mode, the symbol **?** flashes.

1. Press the "?" key.
   The message **Operation assured when the restart temperature will be reached** is displayed.

This message is not an error message but an item of information.

## 7.2 Messages (Code type Bxx or Mxx)

In the case of failure, the control panel displays a message and a corresponding code.

1. Make a note of the code displayed.
   The code is important for the correct and rapid diagnosis of the type of failure and for any technical assistance that may be needed.
2. Switch the boiler off and switch back on.
   The boiler starts up again automatically when the reason for the blocking has been removed.
3. If the code is displayed again, correct the problem by following the instructions in the table below:

Depending on the control panel, the message display is different:

- DIEMATIC iSystem control panel: The code and the message are displayed.
- IniControl control panel: Only the code is displayed.

| Code | Messages | Description | Checking / solution |
|---|---|---|---|
| **B00** | **BL.CRC.PSU** | The PSU PCB is incorrectly configured | Parameter error on the PSU PCB<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B01** | **BL.MAX BOILER** | Maximum flow temperature exceeded | The water flow in the installation is insufficient<br>▸ Check the circulation (direction, pump, valves) |
| **B02** | **BL.HEATING SPEED** | The increase in flow temperature has exceeded its maximum limit | The water flow in the installation is insufficient<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| | | | Sensor error<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B07** | **BL.DT OUTL RET.** | Maximum difference between the flow and return temperature exceeded | The water flow in the installation is insufficient<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| | | | Sensor error<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B08** | **BL.RL OPEN** | The **RL** inlet on the PCU PCB terminal block is open | Parameter error<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | Bad connection<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B09** | **BL.INV. L/N** | ▸ Contact the professional who takes care of maintenance of the appliance | |
| **B10**<br>**B11** | **BL.BL INPUT OPEN** | The **BL** inlet on the PCU PCB terminal block is open | The contact connected to the **BL** inlet is open<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | Parameter error<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | Bad connection<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B13** | **BL. PCU COM**<br>**BL.COM PCU-D4** | Communication error with the SCU PCB | Bad connection<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | SCU PCB not installed in the boiler<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B14** | **BL.WATER MIS.** | The water pressure is lower than 0,8 bar | Not enough water in the circuit<br>▸ Top up the installation with water |
| **B15** | **BL.GAS PRESS** | Gas pressure too low | Incorrect setting of the gas pressure switch on the SCU PCB<br>▸ Check that the gas valve is fully opened<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B16** | **BL.BAD SU** | The SU PCB is not recognised | Wrong SU PCB for this boiler<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B17** | **BL.PCU ERROR** | The parameters saved on the PCU PCB are impaired | Parameter error on the PCU PCB<br>▸ Contact the professional who takes care of maintenance of the appliance |

| Code | Messages | Description | Checking / solution |
|---|---|---|---|
| **B18** | **BL.BAD PSU** | The PSU PCB is not recognised | Wrong PSU PCB for this boiler<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B19** | **BL.NO CONFIG** | The boiler has not been configured | The PSU PCB has been changed<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B21** | **BL. COM SU** | Communication error between the PCU and SU PCBs | Bad connection<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B22** | **BL.FLAME LOS** | No flame during operation | No ionization current<br>▸ Check that the gas valve is fully opened<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **B25** | **BL.SU ERROR** | Internal error on the SU PCB | ▸ Contact the professional who takes care of maintenance of the appliance |
| **B26** | **BL.DHW. S.** | The DHW tank sensor is disconnected or short circuited | ▸ Contact the professional who takes care of maintenance of the appliance |
| **B27** | **BL.DHW INST** | The sensor on the plate exchanger outlet is disconnected or short circuited | ▸ Contact the professional who takes care of maintenance of the appliance |
| **M04** | **REVISION** | A service is required | The date programmed for the service has been reached<br>▸ If the symbol **?** flashes, press key **?**. The installer's contact details are displayed.<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **M05** | **REVISION A** | An A, B or C service is required | The date programmed for the service has been reached<br>▸ If the symbol **?** flashes, press key **?**. The installer's contact details are displayed.<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **M06** | **REVISION B** | | |
| **M07** | **REVISION C** | | |
| **M20** | **DISGAS** | A boiler vent cycle is underway | Switching the boiler on<br>▸ Wait 3 minutes |
| | **FL.DRY.B XX DAYS** | Floor drying is active<br>**XX** DAYS = Number of days' floor drying remaining. | Floor drying is underway. Heating on the circuits not concerned is shut down.<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | **FL.DRY.C XX DAYS** | | |
| | **FL.DRY.B+C XX DAYS** | | |
| **M23** | **CHANGE OUTSI.S** | The outside temperature sensor is defective. | Change the outside radio temperature sensor. |
| | **STOP N XX** | The shutdown is active<br>**XX** = Number of the active shutdown | A shutdown is underway. The circuits selected for this stop are in Antifreeze mode during the period chosen. |

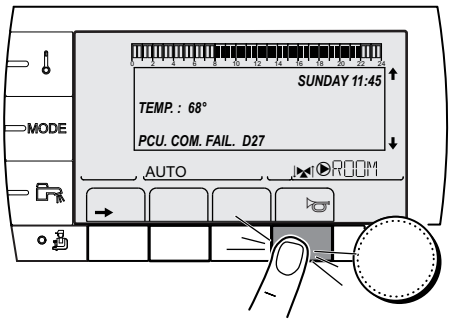
## 7.3 Faults (Code type Lxx or Dxx)

In the event of operational failure, the control panel flashes and displays an error message and a corresponding code.

Depending on the control panel, the message display is different:

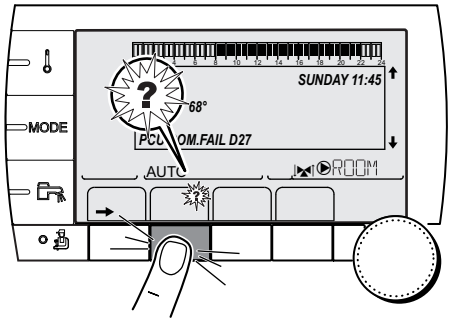
- DIEMATIC iSystem control panel: The code and the message are displayed.
- IniControl control panel: Only the code is displayed.

### 7.3.1. DIEMATIC iSystem control panel




C002604-B-04

1. Make a note of the code displayed.
   The code is important for the correct and rapid diagnosis of the type of failure and for any technical assistance that may be needed.
2. Press the key. If the code is displayed again, switch off the boiler and then switch it back on.




C002302-D-04

3. Press the **?** key. Follow the instructions displayed to solve the problem.
4. Consult the meaning of the codes in the table below:

### 7.3.2. IniControl control panel

1. Make a note of the code displayed.
   The code is important for the correct and rapid diagnosis of the type of failure and for any technical assistance that may be needed.
2. Press the key. If the code is displayed again, switch off the boiler and then switch it back on.

### 7.3.3. List of faults

| Code | Faults | Cause of the fault | Description | Checking / solution |
|---|---|---|---|---|
| **L00** | **PSU FAIL** | PCU | PSU PCB not connected | Bad connection<br>PSU PCB faulty<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L01** | **PSU PARAM FAIL** | PCU | The safety parameters are incorrect | Bad connection<br>PSU PCB faulty<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L02** | **DEF.OUTLET S.** | PCU | The boiler flow sensor has short-circuited | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L03** | **DEF.OUTLET S.** | PCU | The boiler flow sensor is on an open circuit | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L04** | **DEF.OUTLET S.** | PCU | Boiler temp too low | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | No water circulation<br>▸ Vent the air in the heating system<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| **L05** | **STB OUTLET** | PCU | Boiler temperature too high | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | No water circulation<br>▸ Vent the air in the heating system<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| **L06** | **BACK S.FAILURE** | PCU | The return temperature sensor has short-circuited | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L07** | **BACK S.FAILURE** | PCU | The return temperature sensor is on an open circuit | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L08** | **BACK S.FAILURE** | PCU | Return temperature too low | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | No water circulation<br>▸ Vent the air in the heating system<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |

| Code | Faults | Cause of the fault | Description | Checking / solution |
|---|---|---|---|---|
| **L09** | **STB BACK** | PCU | Return temperature too high | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | No water circulation<br>▸ Vent the air in the heating system<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| **L10** | **DEP-RET>MAX** | PCU | Difference between the flow and return temperatures insufficient | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | No water circulation<br>▸ Vent the air in the heating system<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| **L11** | **RET-DEP>MAX** | PCU | Difference between the flow and return temperatures too great | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | No water circulation<br>▸ Vent the air in the heating system<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| **L12** | **STB OPEN** | PCU | Maximum boiler temperature exceeded (STB thermostat maximum) | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | No water circulation<br>▸ Vent the air in the heating system<br>▸ Check the circulation (direction, pump, valves)<br>▸ Check the water pressure |
| **L14** | **BURNER FAILURE** | PCU | 5 burner start-up failures | No ignition<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | Ignition arc, but no flame formation<br>▸ Check that the gas valve is fully opened<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | Presence of the flame but insufficient ionization (<3 µA)<br>▸ Check that the gas valve is fully opened<br>▸ Contact the professional who takes care of maintenance of the appliance |

| Code | Faults | Cause of the fault | Description | Checking / solution |
|---|---|---|---|---|
| **L16** | **PARASIT FLAME** | PCU | Detection of a parasite flame | Ionization current present when there should not be a flame<br>Ignition transformer defective<br>Gas valve defective<br>The burner remains very hot: $CO_2$ too high<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L17** | **VALVE FAIL** | PCU | Problem on the gas valve | Bad connection<br>SU PCB faulty<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L34** | **FAN FAILURE** | PCU | The fan is not running at the right speed | Bad connection<br>Fan defective<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L35** | **BACK>BOIL FAIL** | PCU | Flow and return reversed | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| | | | | Water circulation direction reversed<br>▸ Check the circulation (direction, pump, valves) |
| **L36** | **I-CURRENT FAIL** | PCU | The flame went out more than 5 times in 24 hours while the burner was operating | No ionization current<br>▸ Check that the gas valve is fully opened<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L37** | **SU COM.FAIL** | PCU | Communication failure with the SU PCB | Bad connection<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L38** | **PCU COM.FAIL** | PCU | Communication failure between the PCU and SCU PCBs | Bad connection<br>SCU PCB not connected or faulty<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L39** | **BL OPEN FAIL** | PCU | The **BL** inlet opened for a short time | Bad connection<br>External cause<br>Parameter incorrectly set<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L40** | **TEST.HRU.FAIL** | PCU | HRU/URC unit test error | Bad connection<br>External cause<br>Parameter incorrectly set<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **L250** | **DEF.WATER MIS.** | PCU | The water pressure is too low | Hydraulic circuit incorrectly vented<br>Water leak<br>Measurement error<br>▸ Top up with more water if necessary<br>▸ Reset the boiler |
| **L251** | **MANOMETRE FAIL** | PCU | Fault on the water pressure sensor | Wiring problem<br>The manometer is defective<br>Sensor pcb defective<br>▸ Contact the professional who takes care of maintenance of the appliance |

| Code | Faults | Cause of the fault | Description | Checking / solution |
|---|---|---|---|---|
| **D03**<br>**D04** | **OUTL S.B FAIL.**<br>**OUTL S.C FAIL.** | SCU | Circuit B flow sensor fault<br>Circuit C flow sensor fault<br>Remarks:<br>The circuit pump is running.<br>The 3-way valve motor on the circuit is no longer powered and can be adjusted manually. | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D05** | **OUTSI.S.FAIL.** | SCU | Outside temperature sensor fault<br>Remarks:<br>The boiler operates on **BOILER MAX** temperature.<br>The valve setting is no longer ensured but monitoring the maximum temperature of the circuit after the valve is ensured.<br>Valves may be manually operated.<br>Reheating the domestic hot water remains ensured. | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D07** | **SYST.SENS.FAIL.** | SCU | System sensor fault | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D09** | **DHW S.FAILURE** | SCU | Domestic hot water sensor fault<br>Remarks:<br>Heating of domestic hot water is no longer ensured.<br>The load pump operates.<br>The load temperature of the dhw tank is the same as the boiler. | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D11**<br>**D12**<br>**D13** | **ROOM S.A FAIL.**<br>**ROOM S.B FAIL.**<br>**ROOM S.C FAIL.** | SCU | A room temperature sensor fault<br>B room temperature sensor fault<br>C room temperature sensor fault<br>Note:<br>The circuit concerned operates without any influence from the room sensor. | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D14** | **MC COM.FAIL** | SCU | Communication failure between the SCU PCB and the boiler radio module | Bad connection<br>▸ Check the link and the connectors<br>Boiler module failure<br>▸ Change the boiler module |
| **D15** | **ST.TANK S.FAIL** | SCU | Storage tank sensor fault<br>Note:<br>The hot water storage tank reheating operation is no longer assured. | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D16**<br>**D16** | **SWIM.P.B. S.FAIL**<br>**SWIM.P.C. S.FAIL** | SCU | Swimming pool sensor fault circuit B<br>Swimming pool sensor fault circuit C<br>Note:<br>Pool reheating is independent of its temperature. | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D17** | **DHW 2 S.FAIL** | SCU | Sensor fault tank 2 | Bad connection<br>Sensor fault<br>▸ Contact the professional who takes care of maintenance of the appliance |
| **D27** | **PCU COM. FAIL** | SCU | Communication failure between the SCU and PCU PCBs<br>▸ Contact the professional who takes care of maintenance of the appliance | |

| Code | Faults | Cause of the fault | Description | Checking / solution |
|---|---|---|---|---|
| **D32** | **5 RESET:ON/OFF** | SCU | 5 resets done in less than an hour<br>▸ Switch the boiler off and switch back on<br>▸ If the boiler does not start after several resets (5 attempts possible), contact your heating engineer and inform him of the error message displayed | |
| **D37** | **TA-S SHORT-CIR** | SCU | The Titan Active System® is short-circuited<br>▸ Contact the professional who takes care of maintenance of the appliance<br>Remarks:<br>Domestic hot water production has stopped but can nonetheless be restarted using key .<br>The tank is no longer protected.<br>If a tank without Titan Active System® is connected to the boiler,check that the TAS simulation connector (delivered with package AD212) is fitted to the sensor card. | |
| **D38** | **TA-S DISCONNEC** | SCU | The Titan Active System® is on an open circuit<br>▸ Contact the professional who takes care of maintenance of the appliance<br>Remarks:<br>Domestic hot water production has stopped but can nonetheless be restarted using key .<br>The tank is no longer protected.<br>If a tank without Titan Active System® is connected to the boiler,check that the TAS simulation connector (delivered with package AD212) is fitted to the sensor card. | |
| **D99** | **DEF.BAD PCU** | SCU | The SCU software version does not recognise the PCU connected<br>▸ Contact the professional who takes care of maintenance of the appliance | |

# 8 Technical specifications

## 8.1 Technical specifications

| Boiler type | | | MCA 45 | MCA 65 | MCA 90 | MCA 115 |
|---|---|---|---|---|---|---|
| **General** | | | | | | |
| Flow rate setting | Adjustable | | Modulating, Start/Stop, 0 - 10 V | | | |
| Nominal output (Pn) Heating System (80/60 °C) | minimum-maximum | kW | 8,0 - 40,0 | 12,0 - 61,0 | 14,1 - 84,2 | 16,6 - 107,0 |
| | Factory setting | kW | 40,0 | 61,0 | 84,2 | 107,0 |
| Nominal output (Pn) Heating System (50/30 °C) | minimum-maximum | kW | 8,9 - 43,0 | 13,3 - 65,0 | 15,8 - 89,5 | 18,4 - 114,0 |
| | Factory setting | kW | 43,0 | 65,0 | 89,5 | 114,0 |
| **Data on the gases and combustion gases** | | | | | | |
| Gas consumption G20 (Natural gas H) | minimum-maximum | $m^3/h$ | 0,9 - 4,4 | 1,3 - 6,6 | 1,5 - 9,1 | 1,8 - 11,7 |
| Gas consumption G31 (Propane) | minimum-maximum | $m^3/h$ | 0,3 - 1,7 | 0,5 - 2,5 | 0,6 - 3,5 | 0,6 - 4,7 |
| NOx-Emission per year (EN 483) | | mg/kWh | 37 | 32 | 45 | 46 |
| Mass flue gas flow rate | minimum-maximum | Kg/h | 14 - 69 | 21 - 104 | 28 - 138 | 36 - 178 |
| Flue gas temperature | minimum-maximum | °C | 30 - 67 | 30 - 68 | 30 - 68 | 30 - 72 |
| Maximum counter pressure | | Pa | 150 | 100 | 160 | 220 |
| **Characteristics of the heating circuit** | | | | | | |
| Water content | | l | 5,5 | 6,5 | 7,5 | 7,5 |
| Water operating pressure | minimum | kPa (bar) | 80 (0,8) | 80 (0,8) | 80 (0,8) | 80 (0,8) |
| Water operating pressure (PMS) | maximum | kPa (bar) | 400 (4,0) | 400 (4,0) | 400 (4,0) | 400 (4,0) |
| Water temperature | maximum | °C | 110 | 110 | 110 | 110 |
| Operating temperature | maximum | °C | 90 | 90 | 90 | 90 |
| **Electrical characteristics** | | | | | | |
| Power supply voltage | | V/Hz | 230/50 | 230/50 | 230/50 | 230/50 |
| Power consumption - Full load | maximum | W | 68 | 88 | 125 | 199 |
| Power consumption - Part load | maximum | W | 18 | 23 | 20 | 45 |
| Power consumption - Standby | maximum | W | 5 | 6 | 4 | 7 |
| Electrical protection index | | IP | X4D | X4D | X4D | X4D |
| **Other characteristics** | | | | | | |
| Weight (empty) | Total | kg | 53 | 60 | 67 | 68 |
| Acoustic level at 1 metre | | dBA | 45 | 45 | 52 | 51 |

# 9 Energy savings

## 9.1 Energy-saving advice

- Keep the room in which the boiler is installed well ventilated.
- Do not block ventilation outlets.
- Do not cover the radiators. Do not hang curtains in front of the radiators.
- Install reflective panels behind the radiators to prevent heat losses.
- Insulate the pipes in rooms that are not heated (cellars and lofts).
- Close the radiators in rooms not in use.
- Do not run hot (or cold) water pointlessly.
- Install a water-saving shower head to save up to 40 % energy.
- Take showers rather than baths. A bath consumes twice as much water and energy.

## 9.2 Recommendations

The remote control is available in the following versions:

- Wire
- Radio

The setting of the control panel and/or of the remote control has a considerable influence on energy consumption.

**A few tips**:

- In the room in which the room thermostat is installed, it's advised not to use thermostatic valve radiators. If a thermostatic valve is used the valve must be fully opened.
- Completely closing and opening thermostatic valve radiators causes undesirable temperature fluctuations. Open and close thermostatic valves in small steps.
- Lower the temperature to around 20°C. This reduces heating costs and energy consumption.
- Lower the temperature when you air the rooms.
- When setting a time schedule , bear days when you are absent and holidays in mind.

# 10 Warranty

## 10.1 General

You have just purchased one of our appliances and we thank you for the trust you have placed in our products.

Please note that your appliance will provide good service for a longer period of time if it is regularly checked and maintained.

Your fitter and our customer support network are at your disposal at all times.

## 10.2 Warranty terms

The following provisions are not exclusive of the buyer being able benefit from the legal provisions applicable regarding hidden defects in the buyer's country.

Starting from the purchase date shown on the original fitter's invoice, your appliance has a contractual guarantee against any manufacturing defect.

The length of the guarantee is mentioned in the price catalogue. The manufacturer is not liable for any improper use of the appliance or failure to maintain or install the unit correctly (the user shall take care to ensure that the system is installed by a qualified engineer).

In particular, the manufacturer shall not be held responsible for any damage, loss or injury caused by installations which do not comply with the following:

- applicable local laws and regulations,
- specific requirements relating to the installation, such as national and/or local regulations,
- the manufacturer's instructions, in particular those relating to the regular maintenance of the unit,
- the rules of the profession.

The warranty is limited to the exchange or repair of such parts as have been recognised to be faulty by our technical department and does not cover labour, travel and carriage costs.

The warranty shall not apply to the replacement or repair of parts damaged by normal wear and tear, negligence, repairs by unqualified parties, faulty or insufficient monitoring and maintenance, faulty power supply or the use of unsuitable fuel.

Sub-assemblies such as motors, pumps, electric valves etc. are guaranteed only if they have never been dismantled.

The legislation laid down by european directive 99/44/EEC, transposed by legislative decree No. 24 of 2 February 2002 published in O.J. No. 57 of 8 March 2002, continues to apply.

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28/08/12

300024828-001-01

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